

# Interpreting



A seamless process, facilitated by our sophisticated call centre, will realise your service request.

## **Short Notice - Unplanned events nationwide**

An unscheduled appointment offers little lead time but our unique service is primed to respond. Working extensively in legal health, and social care settings we can provide timely support. With unrivalled flexibility we can cover your unexpected meeting, conference or interview needs.

## **Emergency - Rapid response out of hours**

Dealing with life critical events where communication is vital, our on call system provides an invaluable access tool.

Often working with statutory agencies, we operate nationwide and are able to respond to police, social services and A & E requests during unsociable hours.

## **Contract - Volume based, inclusive cost**

A fixed cost solution to your needs, providing a predetermined level and range of services. Capable of dealing with regular clients or employees who are deaf, we can negotiate an inclusive package.

just  
communication

delivering services in  
the deaf community

requests@justcommunication.co.uk  
www.justcommunication.co.uk

FREEPHONE  
0800 0565850

FREETEXT  
0800 0565840

FREEFAX  
0800 0565830

SMS  
07790 013032

# Consultancy



Access to the extensive knowledge held by our impressive range of experts will ensure DDA compliance, enable community consultation and foster the inclusion of deaf people in your service delivery.

- **Relating to the community**
  - **Public consultation**
  - **Evolving best practice**
- **Monitoring service delivery**
  - **Service development**
  - **Mystery shopper**

just  
**communication**

delivering services in  
the deaf community

requests@justcommunication.co.uk  
www.justcommunication.co.uk

 FREEPHONE  
**0800 0565850**

 FREETEXT  
**0800 0565840**

 FREEFAX  
**0800 0565830**

 SMS  
**07790 013032**

# Training



Tailored to your identified needs and delivered on-site, our training modules will suitably equip staff to assist a consumer or work inclusively with a deaf or disabled colleague.

- **First response communication**
- **Developing communication skills**
  - **British Sign Language**
  - **Working with deaf people**
- **Working with disabled people**
  - **Equitable access for all**

just  
**communication**

delivering services in  
the deaf community

[requests@justcommunication.co.uk](mailto:requests@justcommunication.co.uk)  
[www.justcommunication.co.uk](http://www.justcommunication.co.uk)

  
FREEPHONE  
**0800 0565850**

  
FREETEXT  
**0800 0565840**

  
FREEFAX  
**0800 0565830**

  
SMS  
**07790 013032**

# Specialist



Complex situations require additional expertise, whilst individual communication preferences demand specific skills. A trained Co-ordinator using a bespoke database will assist in the selection of an appropriate service for your consumer.

## **Specialist Setting - Specific skills, complex domains**

The language of the courtroom or a conference speech adds complexity to a demanding role. We can match the skills of an experienced interpreter to your requirements.

## **Deaf Relay Interpreters - Bridging communication**

If a deaf person uses a foreign sign language, has a disability or a specific language need, an intermediary can be supplied to effect communication.

## **Lipspeakers - Relaying the spoken word**

The primary means of support for deaf people who lipread, a lipspeaker can be provided to repeat clearly what is said and facilitate conversation.

## **Speech to Text Reporting - Verbatim transcription**

When a live transcription is required or, whilst using other communication, support notes are needed, a speech to text reporter can be supplied.

## **Deafblind Interpreters - Supporting the individual**

To assist people who are deafblind, we can provide an interpreter who will use tactile signing & manual fingerspelling to facilitate interaction.

just  
communication

delivering services in  
the deaf community

requests@justcommunication.co.uk  
www.justcommunication.co.uk

FREEPHONE  
0800 0565850

FREETEXT  
0800 0565840

FREEFAX  
0800 0565830

SMS  
07790 013032